

Jennifer Ybarra



SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

From: Sue Tsuneko Soviak [suesov@gmail.com]  
Sent: Thursday, July 22, 2010 1:15 PM  
To: Newman-Web  
Subject: Against the increase in the water/sewer bills, we cannot afford.

OPEN MEETING AGENDA ITEM

ORIGINAL

Case Numbers

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

I am writing in regards to the increase in the water/sewer bills. We cannot afford the increase and may lose our house. Global is not asking for this increase to improve distribution or quality of the water provided. They are asking for it to increase the return on their investors money from 3-4 percent to 8 percent. You are not understanding the poor quality of water (both drinking and reclaimed) here in Maricopa; high in calcium and salt content which adds to our expenses. My husband and I have been very unhappy with their service from start with. We are voicing our opinions to stop this nonsense, especially in this economy.

Nick & Sue Soviak

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Arizona Corporation Commission

DOCKETED

JUL 30 2010

DOCKETED BY	[Signature]
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RECEIVED  
2010 JUL 30 P 3:47  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Jennifer Ybarra

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**From:** S D JOHNSON [mailto:[REDACTED]]  
**Sent:** Thursday, July 22, 2010 5:07 PM  
**To:** Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web  
**Subject:** Global Water Increases

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

RE: Case No.: SW-20445A-09-0077, W-20446A-09-0080, W-20451A-09-0078, W-02450A-09-0081, W-01732A-09-0079, W-01212A-09-0082

I strongly object to the proposed high percentage increase in our water rates. The percentage amount is highway robbery. And, to think that it is being done just to give their stockholders more money. This is just another way of making the poorer so that the rich can get richer. This is outrageous.

Dorothy Johnson  
[REDACTED]

Maricopa, AZ 85138

Jennifer Ybarra

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From: Aletha Ormonde [mailto:aletha.ormonde@maricopa.gov]  
Sent: Thursday, July 22, 2010 5:23 PM  
To: Newman-Web  
Subject: GLOBAL WATER INCREASE

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

COMMISSIONER NEWMAN:

IT IS UNREAL THAT THE GLOBAL WATER INCREASE MIGHT HAPPEN. THE ECONOMY IS HURTING AS A WHOLE AND ESPECIALLY THE CITY OF MARICOPA. PLEASE TAKE INTO ACCOUNT THAT PEOPLE ARE STRUGGLING TO PAY THEIR UTILITY BILLS AS WITH THE TURN DOWN OF THE HOUSING COMMUNITY HAS EFFECTED THE CITY IN A NEGATIVE WAY. WHY SUCH A BIG WATER INCREASE? WHY NOT ASK FOR SOMETHING THAT IS REALISTIC? WHEN GLOBAL WATER CAN SPEND OVER 5 MILLION IN PAYING BONUS TO THEIR EXECUTIVES.....TAKE ANOTHER LOOK AT GLOBAL.....SAVE OUR COMMUNITY.

ALETHA ORMONDE

  
MARICOPA, AZ 85138

**Jennifer Ybarra**

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**From:** David & Donna Wilhelmsen [REDACTED]  
**Sent:** Thursday, July 22, 2010 6:27 PM  
**To:** Newman-Web  
**Subject:** Global Water Rate Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Paul,

In refrence to case #'s

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

The rate increase for the reclaimed water will undoubtably be unbearable and is vastly unfair to homeowners who call Maricopa there hometown.

Our community relies on the reclaimed water for the basic irrigation needs of the beautiful landscape we love and it improves the quality of our communities investment.

We hope you decide against this increase since it's not improving the service or quality only to continue serving the basic needs.

In order for our town of Maricopa to continue to prosper & attract future business and raise our children & grandchildren we hope you take this in consideration.

Your wisdom will determine whether your choice will be a short term victory for the water company or long term benefit for all of the families that live in Maricopa Arizona.

Regards,

Dave and Donna Wilhelmsen  
[REDACTED]

Jennifer Ybarra

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**From:** josier tds.net [mailto:josier@tds.net]  
**Sent:** Thursday, July 22, 2010 6:53 PM  
**To:** Newman-Web  
**Subject:** Global Water

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Please, please do not allow the rate increase. It would be devastating!!

Jennifer Ybarra

From: Pete DeMars [mailto:pete@newman-web.com]  
Sent: Thursday, July 22, 2010 7:12 PM  
To: Newman-Web  
Subject: Global Water Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Paul,

My name is Peter DeMars and together with my wife, Sharon we live at 20500 N. Big Dipper Dr in Maricopa. Our home is part of the active adult community, Province. We have been made aware that the Administrative Law Judge has rendered a favorable opinion concerning rate increases for Global Water. We have reviewed the document from the Arizona Corporation Commission, dated July 13, 2010. Even though the document is lengthy and somewhat complex in its wording, it appears that docket number W-20446A-09-0080 applies directly to the increases requested from Santa Cruz Water Company.

Information that we have been given indicates that our rates could increase as much as \$30 per month and the rate for our HOA could increase as much as 500%. We have been told that this increase is necessary so that the investors in Global Water will receive a favorable return on their investment of up to 8%.

If these increases are correct, this would create a financial hardship for our own budget and that of our HOA here in Province. This is a difficult financial time in our country, but my wife and I certainly want to see our local businesses survive. A reasonable increase in water rates could be tolerated in our budget, but the increases that are being recommended would drastically change our budget. Not only would our water bill increase, but our HOA dues would need to increase significantly to cover the increase in water.

Budgets are built on revenue, whether it is a business or individuals. Our rate of return on our investments has been "negative" for the past few years. We are both retired and our pension and Social Security incomes have been "frozen" for the next couple of years. We do not have a significant amount of income available to handle large increases in water rates.

We are asking you to consider these facts as you render your decision about the rate increases for Global Water. We would ask that you would keep any increase to a minimal level, so as to not cause financial difficulties for those of us that depend on Global Water for our water supply. If we have been misled about the size of the increases requested, we would appreciate hearing from you.

Respectfully,  
Peter and Sharon DeMars

20500 N. Big Dipper Dr.  
Maricopa, AZ 85138  
714-244-1111

**Jennifer Ybarra**

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**From:** Bennett, Carolyn (RBC Wealth Mgmt) [Carolyn.Bennett@rbc.com]  
**Sent:** Friday, July 23, 2010 9:50 AM  
**To:** Newman-Web  
**Subject:** Global Water's irresponsible request for a rate increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Mr. Newman:

RE: SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Ms. Mayes:

Can you imagine the destruction to the economy of Maricopa if this rate change goes into effect? It will be as bad or worst than the recent housing crisis. People will not be able to sell their homes because of burdensome utility fees and especially HOA fees on reclaimed water. Home prices will drop like a rock. No HOA will be able to afford the fees. The snowbirds and other potential residents will flock elsewhere. How can a 500% increase even be considered????

Why do Global Water investors need to reap 8% returns on their investment when the going CD and Treasury rates are less than 4%? This is especially true since the quality of the water is so poor. In an economy as fragile as ours this is an especially bad time for any rate increases.

I beg you to look at this for the better good of this community.

Respectfully submitted,  
Carolyn Bennett  
A resident of Province

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Member NYSE/FINRA/SIPC.



Jennifer Ybarra

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From: Robin Schultz [mailto:rschultz1100@yahoo.com]  
Sent: Friday, July 23, 2010 9:02 AM  
To: Newman-Web  
Subject: Water rate increase for Maricopa, AZ

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Mr. Newman,

My wife and I are writing to you to see if you can help intercede on behalf of the residences of Maricopa, AZ. Global Water Company is planning on an outrageous rate increase.

These are the case numbers:

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

The timing of their proposed rate increase is horrible. We are in the midst of a severe recession and an unprecedented real estate market collapse. The extra financial burden this will be on their customers' will have a severe impact on this growing city.

My wife and I live in the 55+ community called Province. We have inlet water ways throughout our neighborhood. The rate increase will not only effect our monthly water rate but it will increase our HOA fees by possibly **50%**. We already pay \$210 a month and any substantial increase will price us right **OUT OF OUR HOME**.

Obviously, no time, is a good time for a rate increase. But to ask for such a significant increase at this particular time is almost heartless on their part. Our voices can only be heard with your help. Please don't let money and greed be another factor for a needless rate increase on an already burdened community.

Thank you in advance for your help with this. Whatever you can do will be greatly appreciated.

Thank you,  
Robin and Carol Schultz

[REDACTED]  
[REDACTED]  
Maricopa, AZ

Jennifer Ybarra

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**From:** Jerry McManus [mailto:jerry@jerry-mcmanus.com]  
**Sent:** Friday, July 23, 2010 9:03 AM  
**To:** Newman-Web  
**Subject:** Please vote agains Global Water's rate increase.

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Paul,

We want to urge you to vote against the unreasonable rate increases by Global Water. The rate increases will mean that subdivisions will have to discontinue their use of reclaimed water and that homeowners will have an undue burden placed on them at a time when the economy is struggling.

The requested profit increases are unreasonable in today's economy. I get less than 1% on my bank deposits now.

The case numbers are as follows:

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Jerry & Julie McManus  
[REDACTED]  
[REDACTED]

Jennifer Ybarra

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**From:** Judy Ho [REDACTED]  
**Sent:** Friday, July 23, 2010 8:49 AM  
**To:** undisclosed-recipients  
**Subject:** Global Water Water Rate Increase in Maricopa

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Commissssioner,

I greatly concerns me with the recent recommendation by Administrative Law Judge Jibilian for Global Water to increase water rate in Maricopa. The sole reason for this rate increase is to improve Global Water profit margins but not improving the water quality for the residents of Maricopa.

In this poor economic climate and no relief in sight in the near future, it will add tremendous burden upon us, the homeowners and tax payers in Maricopa. If the increase is approved, it might force some of us considering moving out of Maricopa in search of lower and affordable utility costs.

You are in the position to help Maricopa residents to fight against corporate greeds and give us sense of fair play and continue to enjoy living in this community. We need your help NOW!

Sincerely,

Judy Ho

[REDACTED]  
Case Numbers: SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Jennifer Ybarra

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**From:** Ned Johnson [nedjohnsonaz@gmail.com]  
**Sent:** Friday, July 23, 2010 7:01 AM  
**To:** Newman-Web  
**Subject:** Maricopa Water Rate Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

A \$30.00 increase on a bill that is already over \$75.00. Come on folks, this is not the time nor place.

Ned Johnson

Province Community

Maricopa, AZ

Jennifer Ybarra

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From: Diane [redacted]  
Sent: Friday, July 23, 2010 11:04 AM  
To: Newman-Web  
Subject: Global water increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Please do not approve the rate increase Global Water is requesting. We are on a fixed income and cannot afford this. This will also adversely affect our property values.

Diane Levine  
[redacted]  
[redacted] 588-7399

Jennifer Ybarra

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From: Diane [redacted]  
Sent: Friday, July 23, 2010 11:59 AM  
To: Newman-Web  
Subject: Global Water

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

This is regarding Global Water cases

Sw20445a 09 0077

W20446a 09 0080

W02451a 09 0078

W02450a 09 0081

W01732a 09 0079

W01212a 09 0082

I am against these rate hikes. I am on a fixed income and cannot afford this.

Diane Levine

[redacted]

Jennifer Ybarra

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From: tom.jones@orbital.com.com  
Sent: Friday, July 23, 2010 2:58 PM  
To: Newman-Web  
Cc: Kennedy-Web  
Subject: water rates

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Hello! I'm new to the area and have moved here permanently. We were drawn to and chose the Province community largely because of it's green spaces and water areas. I am definitely opposed and appalled that such an enormous rate increase for water is being proposed! Don't you realize what a burden that places on MANY people and businesses in these AZ communities? It will devastate and greatly harm the economics and quality of life of the region. We've still not recovered from the huge economic downswing of the last couple of years and now this!? It's outrageous to exact such a devastating blow on already limping economies! How can this kind of greed be allowed to happen? Please don't allow this travesty so that the "investors" can make more money at the tremendous expense to the very folks who make the whole economy either thrive or dive. We know the consequences of that don't we?? Please consider very carefully.

Respectfully, Tom and Joan Frink, Maricopa, AZ

Jennifer Ybarra

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From: [REDACTED]  
Sent: Friday, July 23, 2010 3:17 PM  
To: Newman-Web  
Subject: Global Water Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

There is no reason to give Global Water such an increase. That is a ridiculous amount. Such high rates will lead to even higher vacancy rates in Province and Global Water will get even less money and then will want to raise their rates again. Is it their intent to empty out all the houses in Province?  
You must reconsider.  
Sheila Schwartzberg



Jennifer Ybarra

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**From:** Patricia Anne Ward [mailto:Patricia.Ward@pierceweb.com]  
**Sent:** Friday, July 23, 2010 3:55 PM  
**To:** Pierce-Web; Newman-Web  
**Subject:** NO TO 8% WATER INCREASE

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Why are you causing Maricopa and Province financial hardship, when everyone is struggling to stay afloat??? Suffer like the rest of us. Then when we have another boom, tack on some increases. No No No increase.

Jennifer Ybarra

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From: Lee [REDACTED]  
Sent: Friday, July 23, 2010 3:57 PM  
To: Newman-Web  
Subject: Global Water Increases

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

I am a resident of the Province Community in Maricopa. The proposed 500% increase for reclaimed water will have an extremely adverse affect on the beautiful common areas here in Province and in the long time will likely result in decreased property values.

The following case numbers apply.

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

I ask your support in denying this increase.

Lawrence L Dick  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Jennifer Ybarra**

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**From:** DAVID SUSAN CLOUSE [mailto:dsclouse@newmanweb.com]  
**Sent:** Friday, July 23, 2010 4:31 PM  
**To:** Newman-Web  
**Subject:** Global Water rate increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Mr. Newman,

My husband and I live in Province. We live on a fixed income along with many of our neighbors. We cannot afford a huge increase in our water and HOA bills as a result of this increase Global Water is asking for. We ask that you don't vote for this. It would have terrible results for both Province and the town of Maricopa. Many more people will move away and many won't move here in the first place. Please consider these long-lasting effects. Thank you.

Sincerely,  
Susan Clouse

Re: case #'s:

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

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The New Busy is not the old busy. Search, chat and e-mail from your inbox. [Get started.](#)

Jennifer Ybarra

From: Linda Somo [REDACTED]  
Sent: Friday, July 23, 2010 5:26 PM  
To: Linda Somo  
Subject: Proposed rate increase for Global Water

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

I am writing to urge you to vote against the proposed rate increase for the eleven Global Water companies. The information about the increase and the negative impact that it would have on the city of Maricopa, as well as other communities, is listed below along with the case numbers. Please vote no on this unnecessary rate increase. It will have a devastating effect on our community and its residents. Our fate is in your hands. Is the increase percentage of investment return to Global's investors worth the financial hardships that you will cause the residents of Maricopa if you approve this rate hike? Please vote for the people and vote NO on this rate increase.

Thank you,  
*Linda*

Linda Somo  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

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#### Global Water Rate Increase Hearing Soon!

The Administrative Law Judge has rendered her opinion and recommendation to the ACC, and she sided with Global! IF the increases they have requested get approved, not only will your individual home water/sewer bills go up by more than \$30 per month, the HOA water bills will for those communities with reclaimed water irrigating the common areas, go up 500%. The rates for reclaimed water right now are 33 cents per 1000 gallons of water. Last month Province invoice for June from Global Water was \$8000 and if the proposed increase passes for reclaimed water at \$2.00 per 1,000 gallons we would have paid \$48,000 for the month of June in reclaimed water. If the increase is granted, it will go to \$2.00 per thousand gallons! No HOA on reclaimed water will be able to afford to water their turf and homeowner assessments will be increased significantly to cover just basic irrigation costs. Please read the details of the ALJ recommendations in the Global Rate Case Order attached above. **Remember, Global is not asking for this increase to improve distribution or quality of the water provided. They are asking for it to increase the return on their investors money from 3-4 percent to 8 percent.** What the commission does not seem to understand is the quality of water (both drinking and reclaimed) here in Maricopa is so high in calcium and salt content that we all have to have water softeners for our homes to prevent all our appliances and property from being ruined. HOA's that use reclaimed water to irrigate turf have to have acid injection systems to keep the calcium from completely clogging our irrigation lines and killing all grass/shrubs/trees within the community. If this rate increase is approved by the ACC, it will cause the City of Maricopa a worse financial hardship than the dive in the Real Estate market has caused!

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Jennifer Ybarra

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**From:** Elaine Kaufman [REDACTED]  
**Sent:** Friday, July 23, 2010 5:36 PM  
**To:** Newman-Web  
**Subject:** Global Water Rate Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

My husband and I just recently purchased a home in the Province Retirement Community in Maricopa, AZ. We had hopes of spending at least half of the year at our new home. We made this purchase after careful consideration of our finances and the costs associated with maintaining a second home in Arizona so we could be closer to our daughter.

We just received notification that Global Water is planning on implementing a substantial increase in the water and sewer rates for their eleven companies. It is our understanding that the rate increase will cause our individual home rates to increase by more than \$30 per month. We feel the current rate is high. If the HOA water bills go up 500% for irrigating the common areas, our HOA fees will increase beyond our economic means. Such a substantial rate increase to \$2.00 per thousand gallons is totally unreasonable. We are really concerned about the impact of these rate increases on Maricopa as a whole.

Please do not approve the proposed rate increases. Maricopa is struggling as it is to recover from the real estate slide. Don't increase the economic woes.

Ken and Elaine Kaufman  
[REDACTED]  
[REDACTED]  
[REDACTED]

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The New Busy think 9 to 5 is a cute idea. Combine multiple calendars with Hotmail. Get busy.

Jennifer Ybarra

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**From:** Kent Richards [REDACTED]  
**Sent:** Friday, July 23, 2010 7:22 PM  
**To:** Newman-Web  
**Subject:** Global water increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Unfortunately, we moved to Maricopa, Arizona at the worst possible time. I have lost my job in the swimming pool business because of the downturn in the economy, which put me back into real estate sales in the worst market we have ever seen. I talk to many sellers who are forced to leave Maricopa, for areas that offer jobs. This leaves many more unsold bank owned properties here.

Although, my wife works part time for our local newspaper, and we are both on Social Security, we will probably have to remain working for the rest of our lives. We can live with that. But, what we can't live with, are the huge water bills we are about to get from Global water, who is already reputed to be one of the highest water companies around. This increase will more than likely take more from our budget than we can handle. I don't know if the voice of the little guy can be heard, or what the answer to this problem is, but we sure need to have some help on reforming the run-away companies like Global Water that seemingly hurt everyone, but their investors. Thank you, Kent Richards.

**Jennifer Ybarra**

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**From:** Linda Stec [mailto:stec@glennwilde.com]  
**Sent:** Saturday, July 24, 2010 8:40 AM  
**To:** Newman-Web  
**Subject:** Global Water price increase in the City of Maricopa AZ

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Paul Newman,

Regarding case numbers:

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

This message is to voice our outrage at the Global Water price increase.

We have lived in Maricopa AZ for 6 years now. The price of water and sewer fees is already much higher than we paid in Chandler AZ (and we had a pool and the city water bill included trash services, as well as sewer fees). Sometimes I am sorry we ever moved here. The property taxes are also very high compared to Chandler.

We are a couple in our 60's, with the husband retired and the wife still working at this time, but nearing retirement age. This water increase will not only increase our water bill, it will cause our HOA fees to increase as well. We are already paying \$65.00 to \$70.00 per month and there are only the 2 of us in our house (no pool at this house).

I don't know if it can be done but I think it is time to have the City of Maricopa take over the water and sewer and fire Global Water. If not, then they need to do something else to stop gouging the citizens of Maricopa, who are already facing tough times. Especially concerning is they want to increase the return on their investors money from 3 to 4 percent to 8 percent.

This will not help the City of Maricopa to grow. It will discourage new people from moving here. Think about it; most of the residents that live in Maricopa work in other cities and believe me, people talk and complain to co-workers and others about the high utility costs and high property taxes in the City of Maricopa.

This price increase is NOT acceptable!

Linda & Larry Stec  
Glennwilde Subdivision




Jennifer Ybarra

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From:

Sent:

To:

  
Saturday, July 24, 2010 9:47 AM  
Newman-Web

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Dear Mr Newman,

I am writing to protest the proposed water rate increase being proposed by Global Water Co in the town of Maricopa, Arizona.

People in Maricopa would no longer be able to live here with this rate increase. We would have to move out of state if this rate increase goes through.

I voted for you last election but will not vote for you in the next election if you allow this rate to go through.

Steve Velaski,  
Maricopa, Arizona

**Jennifer Ybarra**

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**From:** Gayle Grana [mailto:grana2004@yahoo.com]  
**Sent:** Saturday, July 24, 2010 10:30 AM  
**To:** Newman-Web  
**Subject:** Global water increase in Maricopa

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Mr. Newman,

My husband and I live in Maricopa and are very worried about the rate increase by Global Water. We are wondering if Arizona is a good place to live. Our mortgage is already upside down. It is not the time for an increase in water. Why do corporations have to make such big profits at the expense of the common person? Isn't that the reason for the Corporation commision?

Sincerely,  
Gayle Grana  
Maricopa,AZ

Jennifer Ybarra

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

From: James Robertson [mailto:jrobertson@gmail.com]  
Sent: Saturday, July 24, 2010 12:05 PM  
To: Newman-Web  
Subject: Global Water

Re case numbers:

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Mr. Newman:

Judge Jibilians recent Recommended Opinion and Order (ROO) is, in one word, Unconscionable! If allowed to stand, the ROO will cause eventual economic havoc more severe than the real estate downturn in the 10 affected communities Global Water serves.

The result of the ROO will not be an 84 percent rate increase but substantially more. Why? By also increasing the reclaimed water rate from 33 cents to \$2.00 per 1,000 gallons charged to development HOAs, this amount will be passed directly to individual households. How is your math? That is a six-fold or six hundred percent, yes 600% increase!

For the month of June, Maricopas Province development Global Water reclaimed water bill was \$8,000. Under the proposed rate increase that bill would have been \$48,000. Dividing the difference by the number of homes in the development yields an additional \$44 per month charge for water. That may not be labeled residential but it is the net effect of the proposed change. I believe the ROO indicates an 84 percent increase? Only by taking license with defining residential.

The increase requested by Global Water does not either improve the distribution of water or the quality of our water. Maricopas water has such a high calcium and salt content that water softeners are essential to protect appliances and property from being ruined. HOAs must use special acid injection systems to keep irrigation lines clear and to prevent the killing of grass, trees, and shrubs.

In summation, no better quality water, or improved services. Just increase Global Waters investors ROI from 3-4 percent to 8 percent. Not a bad deal if you are an investor.

The economic damage to families and our communities by allowing the current ROO to stand is, again, unconscionable. I urge the Arizona Corporation Commission to do the right thing and reject this theft. It only lacks the smoking gun!

Jim & Jeanie Robertson

425-411-1111

Maricopa AZ 85138

**Jennifer Ybarra**

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**From:** [REDACTED]  
**Sent:** Saturday, July 24, 2010 2:51 PM  
**To:** Newman-Web  
**Subject:** global water increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

If this increase is approved it will place a real burden on the seniors that live in the retirement community of PROVINCE. I am retired and live on a fixed income and if the increases requested are approved I will have no choice but to move. I have loss a lot of my life savings because of the housing market and this will only add to my problems. The requested increases will add \$30.00 a month to my bill BUT ALSO INCREASE OUR HOA DUES BUY 40% which none of us can afford.

RATE REQUEST ARE

SW20445A-09-0077 W20446A-09-0080 W20451A-09-0081 W1742-09-0079 W-01217-09-0082

James D. Howe

**Jennifer Ybarra**

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**From:** Martha Raymond [mailto:martha.raymond@newmanweb.com]  
**Sent:** Saturday, July 24, 2010 2:53 PM  
**To:** Newman-Web  
**Subject:** Water Rate Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

There is no way that they can justify an 500% rate increase. Seniors can not afford such an increase and should be grandfathered at a the old rate.

Martha Raymond

Sent from my iPad

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

**Jennifer Ybarra**

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**From:** Timothy Miller [alexos@orbitelem.com]  
**Sent:** Saturday, July 24, 2010 5:30 PM  
**To:** Newman-Web  
**Subject:** Global Water proposed rate increase

Dear Paul Newman (Arizona Corporation Commission member),

I'm writing to plead with you to disapprove Global Water's request to raise water and sewer rates. As it is Global Water is charging much more for water and sewer services than I've ever had to pay in my life. My wife Belinda and I live in a 55-and-over community in Maricopa. Belinda is severely disabled as a result of having suffered multiple strokes and I'm struggling financially to keep her at home. With the current financial crisis in this country we live pay check to pay check. If you approve Global Water's HUGE rate increase request I doubt we'll be able to keep our heads above water. Now is not the time for such an outrageous rate increase.

Respectfully,

Timothy L. Miller

42451 W. Good Vibrations Lane

Maricopa, AZ 85138

520-368-3655

Jennifer Ybarra

From: ~~SWOTENKE@aol.com~~  
Sent: Sunday, July 25, 2010 12:13 AM  
To: Newman-Web  
Subject: Requested water rate increases!

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Re: SW-2044A-09-0077, W-02451A-09-0078, W-01732A-09-0079  
W-20446A-09-0080, W-0245A-09-0081, W-01212A-09-0082

Dear Commissioner Newman:

The volume of mail that you must be receiving on this issue has to be overwhelming. It should be! What the Administrative Law Judge has recommended is absurd and will certainly cause a problem for people on fixed incomes and others who are just getting by. It is not that the water companies are improving the product, they just want a higher profit margin. Not many people that I know (including myself) have investments that pay 8%. Traditionally utilities have had smaller margins as they have a product that people have to have and they can stop providing that product if they are not paid.

It has been estimated that most individual water bills will increase by at least \$30 per month and I think that mine will increase by over \$50 per month. I live in an area that has a HOA and they estimate their cost for reclaimed water will increase by 500%. Since we, as well as many other communities, have several lakes and grassy areas, this type of an increase will be disastrous. Our HOA has estimated that their June bill would go from \$8,000 to approximately \$48,000! They would have to try to pass at least part of that on to home owners who are mostly people (retired) living on a fixed income. This immense increase could very well create enough of a problem that many people will want to or have to move. Maricopa has been hit hard by the housing downturn and could be hurt worse by this increase if allowed.

Please let common sense rule and vote against the Judge's recommendation. Let the Water Companies have a reasonable increase, but not to the extent that they are asking.

A concerned tax and water payer family,

~~Steve & Carol Steinko~~  
~~10007 W. Ocean Breeze Dr.~~  
~~Maricopa, AZ 85138~~  
~~swsteinko@aol.com~~

Jennifer Ybarra

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**From:** Joe Vass [jovass@comcast.net]  
**Sent:** Sunday, July 25, 2010 7:34 AM  
**To:** Joe Vass  
**Subject:** Caes Numbers SW-20445A-09-0077, W-20446A-09-0080, W-02451A-09-0078, W-02450A-09-0081, W-01732A-09-0079, W-01212A-09-0082

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Hello,

I own a home in Province in Maricopa.

This is to voice my concern about proposed pending Global Water rate increases.

I oppose this proposed increase, not just because it will cost me an exorbitant amount of money (which it will), but also because it will damage Province and Maricopa in general.

In a time when property values and the tax base have plummeted, it seems self-destructive for authorities in our community to take any action which will surely interfere with their recovery and almost certainly drive them even lower. That makes no sense to me.

If we want to preserve and protect the development of our communities, then assuring that our living expenses are reasonable is the way to go. Driving away home owners and potential home owners to appease the greed of one particular faction would be incredibly self-destructive for all of us.

Thanks for your attention,

Joe Vass



Jennifer Ybarra

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**From:** msbchev11@aol.com  
**Sent:** Sunday, July 25, 2010 9:23 AM  
**To:** Newman-Web  
**Subject:** Stop Global Water price increases

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

**Jennifer Ybarra**

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**From:** Joe & Sandy Martin [johnjmartin@gmail.com]  
**Sent:** Sunday, July 25, 2010 3:43 PM  
**To:** Newman-Web  
**Subject:** Need your help

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Hello

I live in Maricopa. My wife and I retired here five years ago from Minnesota.

My request is for some common sense judgment regarding the Global Water increase being considered by the Arizona Corporation Commission.

I will understand an 8-10% increase in water costs if that is what ACC wants to approve but what Global is asking for just isn't fair. It appears to me the increase may lead to a crisis for some small businesses and cause some homeowners to default.

Please try to improve Global's annual gross revenues but remember small business and many families don't have much money anymore.

Thank you--

Joe (and Sandy) Martin

~~12000 West Blue Suede Lane~~

~~Maricopa, AZ 85138~~

**Jennifer Ybarra**

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**From:** Donna Gherbassi [dgherbassi@gmail.com]  
**Sent:** Sunday, July 25, 2010 7:02 PM  
**Subject:** Global Water rate increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Regarding case numbers:

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

Dear Commissioners,

My husband and I have just returned from vacation and are glad we did not miss the opportunity to put forth our concerns regarding the Global Water proposed rate increase. We were notified that this decision will be coming up for a vote shortly. We are not fully aware of the details that persuaded the judge to recommend the water rate increase. The only thing we can go by is what it is like to live in Maricopa under the "thumb" of Global Water. If they decided to invest more assets to enlarge their water company, so be it. I'm sure their decision was done at a time when the building boom was in high gear. If they over extended themselves, why should the existing rate payers need to correct their error in judgement? Other businesses that make errors in their company expansions are not getting reimbursed.

We knew that the rates were higher in Maricopa compared to where we moved from (Mesa). Knowing that, we still decided to move to this city in hopes that density would prevail. We have had personal knowledge of how Global operates. Friends of ours purchased a home in the Lakes at El Dorado and found out the hard way that Global was "automatically" installing 1" water meters. Needless to say, our friends water bills were outrageous. There was not need for the larger meters. After a group of his neighbors protested, they were given the opportunity to have the larger meters replaced with normal sized (5/8"). Their water bills dropped enormously. I think this example epitomized Global's business practices.

Thank you,

Fabio & Donna Gherbassi

Jennifer Ybarra

**From:** Reeniebell [REDACTED]  
**Sent:** Sunday, July 25, 2010 11:40 PM  
**To:** Newman-Web  
**Subject:** Fwd: Global Water Rate Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Dear Mr. Newman,

This is an email I sent to Mr. Stump and all those on the Arizona Corporation Commission members regarding my concern over the proposed water and sewer rate increase by Global Water. Please vote NO on this rate increase.

Maureen McKinney

----- Forwarded message -----

**From:** Reeniebell <[reeniebell@gmail.com](mailto:reeniebell@gmail.com)>  
**Date:** Sun, Jul 25, 2010 at 11:23 PM  
**Subject:** Global Water Rate Increase  
**To:** [Stump-web@azcc.gov](mailto:Stump-web@azcc.gov)

Dear Mr. Stump,

By voting to increase the water rates in the city of Maricopa, would impose a tremendous hardship on myself and the other residents of this city. My water bill last month from Global Water was over \$80.00, which is already ridiculously high, and with the increase, would be \$30.00 more a month! Also, I live in a HOA Community that uses reclaimed water to water their turf. This increase would cause my HOA dues to be extremely expensive. I am on a fixed income and cannot afford these increases. Please vote NO on Global Water increases!

Sincerely,

Maureen McKinney

SW-20445A-09-007  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-91732A-09-0079  
W-01212A-09-0082

Jennifer Ybarra

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From: Jean Porter [REDACTED]  
Sent: Monday, July 26, 2010 5:43 AM  
To: Newman-Web  
Subject: water rates

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

If the water rates are increased at the suggested rate, many of Province residents will no longer be able to live in Maricopa.

Jean Porter

[REDACTED]

Maricopa

**Jennifer Ybarra**

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**From:** Randy Black [redacted@gmail.com]  
**Sent:** Monday, July 26, 2010 8:09 AM  
**To:** Newman-Web  
**Cc:** Michael Woolington  
**Subject:** Global Water Proposed Increase

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Mr. Newman

In reference to the following case's:

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

I find it absolutely absurd that you would allow a company seeking not to improve a less than quality service, but to line the pockets of it's investors, with a rate increase. Because of the low quality of water now, I need to protect my investments with the expense of a water softener.

I also struggle in this economy and a single income, with having to pay an additional \$30.00 per month on a service, that has yet to be brought up to standards other communities in Arizona has meet long ago.

As an active member in my community and a responsible voter, I strongly urge you to consider the aforementioned cases and refuse to grant the increase to the residents of Maricopa that has been requested by Global Water.

Thank you for your time,

Randy M. Black

Jennifer Ybarra

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**From:** Pamela Voshall [redacted]  
**Sent:** Monday, July 26, 2010 2:43 PM  
**To:** Newman-Web  
**Subject:** Water Rate Hike

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

To Mr Paul Newman:

As a homeowner in the city of Maricopa I am very distressed to hear that our water rates may go up in such a drastic manner. I realize that investors are wanting a larger return on there money. We would all like a large return on our money invested. In this economy we are lucky to get 1 or 2 percent and would love to be making 3 to 4 percent. With a rate increase of this size I would be forced to sell my home (even at a loss) and move somewhere else. I love this community but to have the water company put such a burden on us for the sake of their pocketbook is just appalling. I understand that water in the desert is a luxury but the price of losing a whole growing city to become a ghost town is really sad. I know that Maricopa is not growing as fast as we would all like. But given some time this community will grow and the investors will see a larger return on their money. Please consider the residents of this community before voting for this rate hike.

Thank You Mrs Pamela Voshall

Jennifer Ybarra

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**From:** [REDACTED]  
**Sent:** Monday, July 26, 2010 9:45 PM  
**To:** Newman-Web  
**Subject:** Help needed

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

We need your help here in Maricopa, arizona. Global water is raising their rates to homeowners by 30.00 amonth and HOA that use reclaimed water will get a 500% increase. I believe in these hard econonic times Maricopa will become a ghost town. There are many foreclosures here now and with this increase especially in our subdivision of Province Our HOA uses reclaimed water and that means our HOA dues will go up. which many of us there are on a fixed income and it is an adult community with many seniors which worked hard all our lives to settle into our retirement homes which we will have to sell if this goes through. Please Help... Mr and Mrs Richard Kane



**Jennifer Ybarra**

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**From:** DB [REDACTED]  
**Sent:** Tuesday, July 27, 2010 7:13 AM  
**To:** Newman-Web  
**Subject:** Proposed rate increase for Global Water

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Hello

I am writing to express my concerns about the proposed rate increase for Global Water customers. Besides the obvious financial hardships most of us are facing, our home values are already low and if you add another expense to home ownership through water and/or HOA increases I am afraid it will discourage people from purchasing homes in Maricopa or even staying.

I know this for a fact because I just purchased a home in Maricopa and was already concerned with the high taxes and utility costs before I decided to buy. If you took away the nice grass landscapes in the home divisions or increased any more liabilities I would have looked for another area that seemed more stable.

Reference to the following case numbers:

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

Thanks

Jennifer Ybarra

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From: glee thomas [REDACTED]  
Sent: Friday, July 30, 2010 10:42 AM  
To: Newman-Web  
Subject: Water Rate

SW-20445A-09-0077  
W-20446A-09-0080  
W-02451A-09-0078  
W-02450A-09-0081  
W-01732A-09-0079  
W-01212A-09-0082

With the present economy, how can you justify an increase for reclaimed water from .33 to \$2.00. This will have a bad impact on Maricopa and will cause a hardship on residents. Our water rates will increase as well as our HOA dues. This needs to be reconsidered and an informed decision made.

Dr. Keith & Glee Thomas